



## Refills Without the Wait

### Refill VA Medications Online with My HealthVet

Why wait in line or on the phone when you can go online to refill your VA-issued prescriptions? Veterans can refill VA prescriptions online at [www.myhealth.va.gov](http://www.myhealth.va.gov). You can also access personal health information after registering as a My HealthVet user. In addition to refilling VA prescriptions online, Veterans with My HealthVet accounts can access trusted information and education resources. Since the online pharmacy refill service is only available to VA patients who have registered with My HealthVet, why not register today? Registration is easy. Simply follow these steps:

- ▶ Type **www.myhealth.va.gov** in the address bar on your web browser, and then select **Enter**.
- ▶ When the My HealthVet homepage opens, go to the green box in the right-hand column and select **Register Today! Start Here**.
- ▶ When the registration page opens, complete all the information, and review and accept the **Terms & Conditions** and the **Privacy Policy** for using the My HealthVet website. Then select the **Save** button at the bottom of the page.
- ▶ After you have registered, go to **www.myhealth.va.gov** again. Then select the **Go to My HealthVet Enter Here** button at the top right corner of the page.
- ▶ When the My HealthVet homepage opens, enter your **User ID** and **Password** in the **Member Login** box found in the right-hand column, and select **Login**.
- ▶ Bookmark **www.myhealth.va.gov** for future use.

### Benefits of Online Prescription Refill:

#### Through the Refill Prescriptions Option, Veterans can:

- ▶ Refill VA prescriptions online without the wait
- ▶ View active VA prescriptions
- ▶ Select an active prescription to be refilled
- ▶ Have the refills delivered to your home
- ▶ Check the status of a refill order anytime from anywhere

#### Through the Prescriptions History option, Veterans can:

- ▶ View and track VA prescription history
- ▶ Print a copy of VA prescription history
- ▶ Review and print specific information about a single prescription from the "View Details" option
- ▶ Print or download Prescription data using the VA Blue Button

*Note: Prescription refills ordered through My HealthVet are delivered by the Consolidated Mail Outpatient Pharmacy typically within 5 to 10 business days.*

### My HealthVet—VA's Online Personal Health Record

My HealthVet is VA's award-winning online Personal Health Record (PHR), located at [www.myhealth.va.gov](http://www.myhealth.va.gov). It offers users anywhere, anytime access to health care information, resources, and tools online 24/7.

### How to upgrade your My HealthVet account through In-Person Authentication

As a VA patient, an upgraded account gives you access to your self-entered data plus available information from your official VA Electronic Health Record. You can upgrade your My HealthVet account through In-Person Authentication (IPA).

- 1 After you login on the **My HealthVet homepage**, check your Profile to be sure you are registered as a **VA Patient**.
- 2 Select **In-Person Authentication** under **Quick Links**.
- 3 Scroll down to **My HealthVet Video** and select the link to watch "**It's Quick, Easy and It's for You!**"
- 4 Next, on the **In-Person Authentication** page, select the link to the **VA Release Form for In-Person Authentication**.
- 5 Then print out **VA Form 10-5345a-MHV**, complete the information, sign it, and bring it to your local VA health care facility.
- 6 A VA staff member will help you complete your one-time, in-person proofing process to receive your IPA upgraded account.

*Learn more by going to My HealthVet. Select In-Person Authentication from Quick Links.*



Providing Online Access to VA Health Care!

