

Encourage your patients
to *Register* for a



VA Personal Health Record (PHR):

- 1 Type www.myhealth.va.gov in the address bar on the web browser, and then press Enter. This opens VA's My HealthVet website.
- 2 On the right-hand side of the screen, select the **Register Today** button. Complete the registration page, and review and accept the Terms & Conditions and the Privacy Policy for using the My HealthVet website.
- 3 Log into the new My HealthVet account and begin creating a PHR.
- 4 Encourage the use of My HealthVet to conveniently access VA health care and services and become an active partner in managing health care. VA patients should take some time to watch the In-Person Authentication (IPA) video online.
- 5 Suggest bookmarking www.myhealth.va.gov as a favorite and completing the In-Person Authentication process during the next office visit.

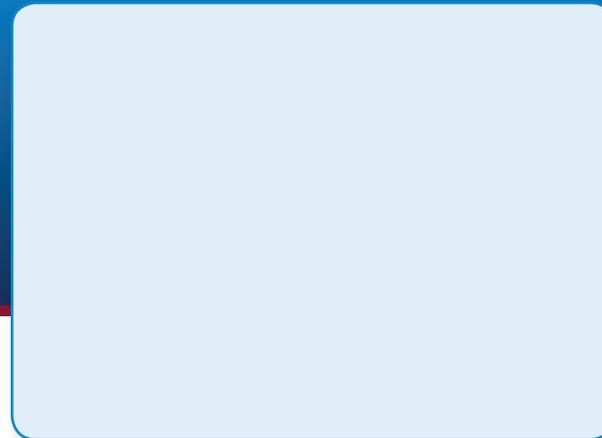


What does an Upgraded Account, or IPA, accomplish?

Your patients will be able to:

- View VA Allergies and Adverse Reactions
- Receive Wellness Reminders
- View VA Appointments
- Participate in Secure Messaging
- Be ready to access all new My HealthVet features that will enhance the Personal Health Record

Ask the My HealthVet Coordinator at your facility about IPA



Features that Promote Collaboration and Self-Management

Download My Data

Download, store or print information in a My HealthVet account by using the VA Blue Button.

VA Prescription Refills

Order VA prescription refills online.

Secure Messaging

A secure web-based message service for communicating non-emergency health-related information.

VA Appointments

View scheduled VA Appointments and appointment history for the past two years.

Wellness Reminders

View VA Wellness Reminders.

Vitals

Monitor and graph numerous health statistics online, such as blood pressure and blood sugar.

Medical Libraries

Access extensive online medical libraries.



www.myhealth.va.gov

My Health, My Care: 24/7 ^{Online} Access to VA

VA Appointments Information for Health Care Teams



What are the benefits to my patients who use My HealthVet VA Appointments?

- ★ Patients can view their scheduled VA Appointments as well as their appointment history for the past two years
- ★ Summary and detailed appointment information is available for your patients to make the necessary arrangements for their appointments
- ★ Patients can set up email notification reminders both 14 days before **and** 3 days before the upcoming appointments
- ★ Patients can become more involved in their personal health care

What VA Appointments can my patients view?

Your patients can view their scheduled VA Appointments as well as their appointment history for the past two years.

What VA Appointments information is displayed?

VA Appointments information includes date, time, clinic name, phone number, appointment status and if scheduled, ancillary appointments (lab, electrocardiogram, or x-ray).

Can my patients cancel or change their VA Appointments on the website?

At this time your patients are unable to cancel or change their appointments on the website. Patients will have to contact their VA facility to cancel or change an appointment. If they have Secure Messaging, they can also cancel or change their appointment by sending a Secure Message to their VA health care team.

Empowering Veterans

Improving Health Outcomes

24/7 Access to VA Information

Will my patients continue to receive an appointment notification from the facility?

Your patients will continue to receive any appointment notifications from their VA facility.

Will my patients receive an email reminder notifying them about their upcoming appointments?

Patients can receive an email reminder about their appointment by setting their Preferences in the Health Calendar.

Will I receive an email notification of my patient's upcoming appointments?

At this time, you will not receive an email notification regarding your patient's appointments.

Will my patients receive a phone call notifying them of their VA Appointments?

If your VA facility currently calls your patients to remind them of their appointments, your patients will continue to receive a phone call.

What should my patients do if they have any questions about their VA Appointments?

Your patients should contact their VA facility if they have any questions.

How to find the My HealthVet

VA Appointments

Your patient logs into their My HealthVet account at www.myhealth.va.gov

Select:



Note: If they do not have a My HealthVet account, they will need to register and complete the In-Person Authentication (IPA) process to view their VA Appointments.

Once they have logged into their My HealthVet account, they can view their VA Appointments by:

- ★ Selecting Get Care, then the Appointment tab,
- ★ Selecting Get Care, then the Health Calendar or
- ★ By using the Blue Button to download the VA Appointments information in their My HealthVet account

Personal Health Record features available for VA patients on My HealthVet

My HealthVet offers your patients a secure, online, 24/7 accessible Personal Health Record which includes:

- ★ VA prescription refills
- ★ Blue Button consolidated download, store and print of information in their My HealthVet account
- ★ View VA Appointments *
- ★ Secure Messaging with participating providers *
- ★ VA Wellness Reminders *
- ★ Tracking Tools and Journals for health metrics, activities, family health and military health histories
- ★ Healthy Living Centers focused on medication safety, healthy eating, and separating from active duty
- ★ Trusted health libraries
- ★ Additional extracts of their VA Electronic Health Record as they become available *

* In-Person Authentication required for access.