

WE NEED YOUR HELP

Requesting Refills & Renewals by phone saves you time, gas, and money. It also helps your VA reduce parking problems and long wait times for your fellow Veterans.

Remember...

- You must have a touch - tone phone to access this system.
- If you use the phone system, **do not** mail in separate forms.
- This system cannot be used for window pickups - it is for MAIL-OUT requests only.
- Please plan appropriately and **request your medication at least 2 weeks in advance** to avoid running out of your medication (s).
- Mail-out prescriptions normally arrive 5 to 7 days after the date is it scheduled to be filled.
- If you are unable to use our automated refill system, please mail your refill slips at **least 2 weeks** in advance to:

VA Southern Nevada Healthcare
System Pharmacy Service (119)
6900 North Pecos Road
North Las Vegas, NV 89086

Effective Friday, March 4, 2016, all four Primary Care Clinics and Pahrump Clinic pharmacy operation will no longer be available. Your routine prescriptions can be processed through the mail order system or pick-up in person at the North Las Vegas VA Medical Center.

Your provider may order a temporary supply of non-controlled medications through a local contract pharmacy if it is an emergency.

To order prescriptions or speak to a pharmacy representative, please call:

702-791-9061

Web Links:

www.lasvegas.va.gov/services/pharmacy.asp

www.lasvegas.va.gov

www.facebook.com/LasVegasVA

www.mobile.twitter.com/VALasVegas

www.myhealth.va.gov



Scan to get website link to the VA Pharmacy Clinic website for more information

Refilling & Renewing Your Prescriptions



PHARMACY SERVICE

Refills are NOT sent automatically, you must order them.



**VA
HEALTH
CARE**

Defining
EXCELLENCE
in the 21st Century

**Automated Pharmacy
Service is Available 24
hours a day,
7 days a week for:**

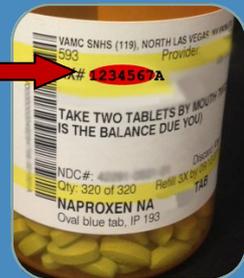
- ☎ Prescription Refill & Renewal
- ☎ Prescription Status Check
- ☎ Medication Information

For prescriptions to be
**mailed directly to
your home**, you may use
the
Automated Pharmacy
System:
(702) 791-9061

You will need the following
Information when you call:

- Your Social Security Number
- Your Prescription (RX) Numbers

Only enter your
prescription
number, do not attempt
to enter the letter



**AUTOMATED
PHARMACY NUMBER:**

(702) 791-9061
Or Toll Free at
1-888-633-7554

- **Press 1** to REFILL or RENEW Prescriptions
- Enter your Social Security Number followed by the # sign
- **Press 2** for Pharmacy prescription information
- Enter your Prescription (RX) Number followed by the # sign. Do NOT enter the letter in your prescription—numbers only.
- **Press 1** to REFILL/RENEW a Prescription
- **Press 2** to CHECK on the STATUS of a Prescription
- **Press 3** to LISTEN to EDUCATIONAL INFORMATION about a Medication

ONLINE Prescription Ordering



**Prescription refills ordered through
My HealthVet are delivered
typically within 5-7 business days.**

Enroll today to fully participate in
MyHealthVet. Please log on to:

www.myhealth.va.gov

**Sign up for a Premium Account,
which will allow you to:**

- Send Secure Messages to your doctor
- Order prescription refills online
- See your VA appointments
- See and print your VA laboratory results, VA notes and problem lists
- View VA allergies and adverse reactions
- Receive VA wellness reminders and much more!

**For more information about
My HealthVet
please contact:**

Bryan Swiney,
VA Southern Nevada HCS
MHV Coordinator
(702) 791-9000
Ext.15857